

Accessing the Retirement Department Website

The site can be accessed in two different ways via the Internet:

1. From within the City's website - www.sanjoseca.gov:
 - Click on 'City Departments' (left side of screen)
 - Select 'Retirement' (you'll have to scroll to bottom of screen)
 - You can now choose to enter the Fed or PF website
2. Directly from - www.sjretirement.com

On this site, you will find information regarding: The Retirement Plan, Insurance Plans, Newsletters, Forms, Tax Tables, Frequently Asked Questions (FAQs), Classes, Meeting Agendas, Meeting Minutes, and Reciprocity .

The secured portal allows you to access your personal data including the following information for a retired member: Benefit Payroll History, 1099R, Federal and State Tax withholding, Non-taxable income, direct deposit, Insurances, Deductions, Demographic data, and Designated Beneficiaries. As an employee you have access to your Contributions, Years of service, Demographic information and Nominated Beneficiaries and you are able to run "what if" retirement estimates for yourself

To Access:

1. Go to www.sjretirement.com and select "My Account" button. First time users will be guided through the creation of a user id and password (Need an account). See User creation screen shot at end of this document.
2. Log in to your own account. Having trouble? Call Barbara Hayman 408-794-1026 or May Cheung 408-794-1027
3. On the left side, there will be a menu, for example:
"1099-R" and "Non-Taxable Income".
 - ❖ The "1099-R" button will allow you to access/print all your annual 1099's back through 1999 by selecting the desired "Tax Year".
 - ❖ The "Non-Taxable Income" button will show, by selecting the desired month back through 1999, your tax-free pre-1987 contributions and, for those with a duty disability retirement, your tax excluded amount due to your duty disability.
3. Select from the Menu!



MEMBER SERVICES SIGN ON SCREEN

Username:

Password:

Login

[Forgot your Password?](#)

Enter your username and select the link above.

Need an Account?



[Return to Main Website](#)

THE RETIREMENT SERVICES DEPARTMENT CITY OF SAN JOSE

Member Verification (all fields required)

Last 4 digits of SSN:

Last Name:

Birth Date: (EX: 01/15/1950)

Verification Question: What is your home address zip code (1st 5 digits)?

Verification Answer:

New Account Information (all fields required)

Username: (Min 5 alpha-numeric only. Not case sensitive)

Password: (Min 5 alpha-numeric only. Not case sensitive)

Confirm Password:

Secret Question:

Secret Answer:

Email:

Confirm Email:

Continue